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Qiniq, SSi Micro ask customers to conserve data to avoid network congestion

by **Derek Neary** < <https://nunavutnews.com/author/derek/> >
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Qiniq internet customers and SSi Micro cellphone customers are being asked to conserve “precious network capacity” during the COVID-19 pandemic by limiting data, whenever possible.

That would mean, for example, not sending large files and not streaming video during daytime and early evening hours, Qiniq and SSi suggested in a news release on Wednesday.

While Northwestel has asked the CRTC to approve the doubling of data caps, Qiniq and SSi Micro don’t enjoy the same level of satellite access that Northwestel has.

If Qiniq and SSi Micro were to increase customers’ data usage, it “will only serve to increase traffic congestion, slow down current connectivity and frustrate all users,” the news



Qiniq and SSi Micro aren't in a position to provide customers with more data usage, the companies explained in a news release on Wednesday.

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release reads. “We remain committed to ensuring that our network continues to perform for all customers, regardless of where they live or what their economic circumstances are.”

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DEREK NEARY

Derek Neary has been reporting on developments in the North for 18 years. When he's not writing for Nunavut News, he's working on Northern News Services' special publications such as Opportunities North,... [More by Derek Neary](https://nunavutnews.com/author/derek/)

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March 19, 2020 at 10:04 am < <https://nunavutnews.com/nunavut-news/ssi-micro-qiniq-ask-customers-to-conserve-data-to-avoid-network-congestion/#comment-41398> >

this is super (ridiculous) like everybody that's stuck at home wont be internetting while forced to be home, if anything qiniq should increase the download cap, speed and waive the cut off dates for awhile to keep us inside at home if they want to do anything about it

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